

Hospice Questions

Here are **20 essential questions** to ask when interviewing a **hospice company** to ensure you choose the best care for your loved one:

Company Credentials & Experience

1. Is your hospice agency licensed and Medicare-certified? _____

2. How long has your organization been providing hospice care? _____
3. Are you a nonprofit or for-profit hospice provider? _____

Care Team & Services

6. What services are included in hospice care? _____

7. What does your interdisciplinary team consist of (nurses, social workers, chaplains, volunteers, etc.)? _____

8. How often do nurses visit, and what is the role of other team members? ____

9. Is there a nurse or doctor available 24/7 for emergencies? _____

10. How does hospice support family caregivers? _____

Medical & Pain Management

11. How do you manage pain and symptom relief? _____

12. Do you provide specialized care for conditions like dementia, ALS, Parkinson's? _____

13. What medications and equipment are covered under hospice care? _____

14. How do you handle transitions if my loved one moves from home to a facility or hospital? _____

15. Can my loved one keep their current doctor, or must they use your hospice physician? _____

Bereavement & Family Support

16. What grief support and counseling services do you offer for families? _____

17. How long does bereavement support last after a loved one passes? _____

Cost & Insurance

18. What costs are covered by Medicare, Medicaid, or private insurance? _____

19. Are there any out-of-pocket expenses for families? _____

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